



**Limited Warranty**

This product shall be free from defects in material and workmanship at the time of installation, where originally installed. The warranty period begins on the installation date, but shall not begin later than six (6) months from the date of manufacture. Components showing unmistakable signs of defects in materials or workmanship will be repaired or replaced without charge and returned, freight prepaid. The Distributor does not accept any liability, or warranty related issues for this equipment due to misapplication, the lack of/ or incorrect pretreatment.

There is a 10-year warranty on fiberglass tanks up to 13" in diameter, 5-year on 14" and larger, 2-year on vinylester tanks; 1-year on steel tanks; 5-year on salt tank; 5-year on control valve; 1-year on valve nest and controls; 1-year on component material and workmanship. Water softener resins subjected to iron, manganese, and chlorine levels greater than 1 ppm are expressly not covered by this warranty. Manganese greensand media and expendable medias such as, activated carbon, Filox™ and neutralizing media are not covered by this warranty.

Filters, membrane elements and flow restrictors that become fouled or plugged due to excessive turbidity, dissolved solids, or microorganisms are not covered by this warranty or any other implied or expressed warranty.

Labor and site visits are not included. Warranty is limited to repair or replacement of defective part (manufacturer's choice). Freight and shipping are not covered by this warranty. **Return Goods Authorization (RGA) required for all returns. Collect freight returns will not be accepted.**

This limited warranty does not cover failure in service due to fire, freezing, abuse, shipping damages, misapplication, water hammer, sunlight damage, high temperature failure (i.e. hot water back up), improper electrical connection or hi/low voltage, nor does it extend to consequential damages such as water damage, or salt damage.

Softener/Filter: \_\_\_\_\_ Model No.: \_\_\_\_\_ Serial No.: \_\_\_\_\_

Dealer: \_\_\_\_\_

Address: \_\_\_\_\_ City/Town: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Date Installed: \_\_\_\_\_

**(Customer's Copy)**

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